# Digital Banking Push Notification Authentication User Guide

Push Notifications and 2 Factor Authentication are recommended by United. These services offer United Digital Banking users an additional layer of security for accessing real-time information. Digital Banking users can enable Push Notifications to receive certain account-related alerts and act as an authorized login device.

### Enroll in Push Notification Authentication

- 1. In the iOS or Android United Digital Banking app, click on Menu, then click Push Notifications.
- 2. In the **Push Notifications** window, click the toggle next to Enable Notifications to allow push notifications. If Enable Notifications is already turned on, select **Secure Login Authorization**.



3. On the Allow Push Notifications? popup window, click the toggle for Enable device for 2 Factor Authentication, then click the Allow Notifications button.

	Allow Push Notifications?
1	Turn on push notifications to get updates on security, your account and transactions. Manage them based on your preferences.
2	Enabling notifications on this device authorizes it for 2 Factor Authentication when logging in on other devices. Learn More
	Enable device for 2 Factor Authentication
	Allow notifications
	Do not allow notifications

You've successfully enrolled in Push Notification Authentication!

## Using Push Notification Authentication

1. When you login on any unregistered device, the list of Secure Access Targets will include your registered Push Notification devices. Click on one of the **Push** options to receive a push notification to that device.



2. On the registered Push Notification device, you'll receive a notification from the United Digital Banking app asking if you tried to sign in. If you are the person that attempted to sign in, click **Yes, it is me**.

Verify Login
Did you try to sign in?
Yes, it is me
No it is not me
Why am I getting this?

After you click **Yes, it's me** the device you're logging in on should automatically complete the sign-in process and bring you to the home page of Digital Banking.

#### Rename a registered Push Notification device

- 1. In the iOS or Android United Digital Banking app, click on **Menu**, then click through **Settings > Security Preference > Secure Delivery**.
- 2. In the **Registered Devices** section of the **Secure Delivery Contact Information** page, click the pencil icon next to the device you want to rename.



3. On the **Edit Push Device** screen, type a new name for the device, then click **Save**.

Edit Push Device X		
You're updating this device name to receive a secure push notification.		
Registered Devices		
iPhone		
Save		
Cancel		

Your device is now easily identifiable by the nickname you've created.

## Unenrolling in Push Notification Authentication

- 1. In the iOS or Android United Digital Banking app, click on **Menu**, then click **Push Notifications.**
- 2. In the Push Notifications window, select Secure Login Authorization.
- 3. On the Allow Push Notifications? popup window, click the toggle for Enable device for 2 Factor Authentication, then click the Allow Notifications button.

#### Allow Push Notifications?



You've successfully unenrolled in Push Notification Authentication. Please follow the 'Enroll in Push Notification' steps to enroll another device.