

HOW YOUR UFCU ACCOUNT WORKS

Your United Federal Credit Union account comes with lots of great features designed with you in mind. Below you will find more specific information to help you understand how your account works.

Account Balances

Your account has two kinds of balances: the current balance (commonly known as “actual balance” or “ledger balance”) and the available balance.

Current Balance

The current balance is the amount of money that is actually in your account at any given time. It includes transactions that have posted to your account, but does not include authorized pending transactions or checks you have written that have not been processed.

Available Balance

Your available balance is the amount of money in your account that is available for you to use without overdrawing your account. It is based on the transaction activity known to us. The available balance takes into consideration any holds placed on deposits and pending transactions (such as debit card purchases) that have been authorized but have not yet posted to your account.

We use your available balance to determine whether there is enough money available when transactions attempt to clear the account and whether we must charge a Courtesy Pay or Non-Sufficient Funds fee.

It is important to know that you may still overdraw your account even though the available balance appears to show there are sufficient funds to cover a transaction. Even though your available balance reflects holds on deposits and pending transactions, it may not reflect outstanding checks and automatic bill payments (or other outstanding transactions) that you have authorized but that have not yet posted to your account.



Example of Insufficient Available Balance

If your current balance and available balance are both \$100 and you make a purchase as a Visa transaction (such as a signature (swipe and sign) credit transaction) at a merchant for \$35, a temporary debit authorization hold is placed on your account and your available balance will be reduced to \$65. Your current balance is still \$100 because the transaction has not yet posted to your account.

If a check that you had previously written for \$75 posts to your account before the merchant charge is sent to us for processing – you will incur either a Courtesy Pay or Non-Sufficient Funds fee. This is because your available balance was \$65 when the \$75 check was paid or returned. In this situation, we may pay the \$75 check under either overdraft protection or Courtesy Pay services or we may return the check. You will be charged the applicable fee because the check was presented to us for payment when your available balance was insufficient to cover the \$75 check. When the Visa transaction posts to your account, your current balance will be reduced by the final amount of the transaction (which may be more or less than the authorized hold). Note: If you make a purchase as a non-Visa debit transaction (such as a transaction using your PIN) (except for certain transactions, such as at gas stations), the funds are normally deducted from both your current balance and available balance without the use of a temporary authorization hold.

Reliability of Your Available Balance

You can review both your current balance and your available balance when you review your account online, via our mobile app, at an ATM, by phone, or at a branch. However, it is important to understand that you may still overdraw your account even though the available balance appears to show there are sufficient funds to cover a particular transaction. This is because your available balance may not reflect all of your outstanding checks and automatic bill payments that you have authorized—or other outstanding transactions—and have not yet posted to your account. Additionally, your available balance may not reflect all of your debit card transactions due to circumstances outside of our control. While UFCU does its best to make it easy for Members to stay up-to-date on their account balances, Members are ultimately responsible for tracking and monitoring the amount of funds that are available as well as the impact of any prior checks, debit card transactions, or other authorized transactions that have not yet posted to their account.